

## Services

Programs designed to keep your fleet on the road.





## ELITE SERVICE AND PREMIUM PARTS.

Choosing a temperature-controlled solutions partner is as important as the loads your fleet hauls. You can depend on us to keep you on the road.

### BLUE TRACK BY THERMO KING

Elite service

The elite service model defines service excellence through triage and express services, dwell-time monitoring, real-time updates to customers, and extended dealership hours.

Blue Track by Thermo King dealers provide customers standardized and enhanced service offerings that redefine customer service in the transport refrigeration industry.



Through this program, we take a telescopic look into future transformation of the transportation industry with our certified dealers. This includes:

- technological innovation
- stringent regulations
- real-time visibility of equipment
- load and asset location throughout the cold chain

### PERFORMANCE ADVANTAGE

Preventive maintenance programs

Looking to cut costs, improve service, and reduce downtime? Our range of service plans can help you choose the right maintenance investment to keep you on the road and running strong.

Tap in to the nation's leading experts in transport refrigeration maintenance and experience the performance advantage you get from a service agreement from Thermo King.



Choose the program that best fits your business needs to:

- increase uptime
- access KPIs
- more accurately predict maintenance costs
- improve workforce efficiency
- maximum fleet utilization
- eliminate new technology uncertainties

### PARTS AND WARRANTY

Increase protection for your assets and peace of mind

#### Parts

Choose Thermo King genuine parts for peak performance and dependability.

- premium performance
- best-in-class availability of parts
- after-sale support of our dealer network for increased inventory

#### Limited warranties

Thermo King products are tested to last and backed by a variety of limited warranties.

- covers manufactures defects
- 100% component coverage
- wide variety of extended warranty options

For more information on these offerings, contact your local dealer at [thermoking.com/dealer](http://thermoking.com/dealer) or visit [thermoking.com](http://thermoking.com)